

Name: Glenda M. Harrison

Address: 923 West Elm Street
Springfield, MO 65806
417-766-7861
gigiharrison51@gmail.com

WORK SUMMARY:

Educational:

- Over fifteen years' experience in academic instruction of levels 100 through 400 in Psychology: Life Span Introduction to Psych, Social Psychology, and Counseling Theories;
Sociology: Introduction, Urban Sociology, Social Psychology, Marriage & Family, and Social Problems; Criminology, Human Development, Juvenile Delinquency, Political Science (American Government), Cultural Diversity and Psychology; bringing to the classroom setting a theoretical expertise and real life experiences
- Extensive experience in the design of training programs concerning diversified social issues
- Over ten years experience in online development and instructional design of curriculum for colleges and universities, corporations, and non-profit agencies
- Vast experience working with the military and adults in academic settings
- Development of Emergency Management Disaster program

Managerial

- Worked as a customer service representative with fifteen years' experience in case management, direct marketing, public relations and senior management
- Consistently reached the targeted goals in clientele development
- Sought by upper management to manage and resolve rising conflicts in all areas of operation
- Maintained outstanding interpersonal skills with a track record of establishing positive relationships with customers, colleagues and the community

EDUCATION:

Current enrolled American Military University
M.A. in Crisis Disaster Management

03/2010 California State University East Bay
Graduate Certificate for Instructional Online Design

12/1996 Lincoln University Jefferson City
M.A. in Sociology and Criminal Justice

12/1990 Lincoln University Jefferson City
M.Ed in Counseling

EXPERIENCE:

1/1998 to Present

Ozark Technical Community College
1001 Chestnut Expressway
Springfield, MO
Social Science Department

Adjunct Faculty

- Instructor for Sociology, Urban Sociology, Human Development, Criminal Justice, Psychology, Political Science, Cultural Diversity, and Sophomore Seminar

08/2009-present

Missouri State University
901 South National
Springfield, MO
Previous Dept. Chair: Dr. David Rowhall
Adm. Assistant: Michele Beshears

- Per Course Instructor-Introduction to Sociology (SOC 150)

05/2011 to 12/20/2011

University of Connecticut
328 Fairfield Ways CUE 317b
Storrs, CT
Supervisor: Desmond McCaffrey

Instructional Designer & Developer

- Work with faculty in developing and designing courses for face to face and online classes.
- Experienced with Dreamweaver, Fireworks, Bridge, etc.

08/2005 to 05/2011

Self-employed on contract basis
3660 S. Cox Road Apt 1702

Springfield, MO 65807
417-368-3090

Online Curriculum Developer

- Developed courses, academic and personal blogs related to various academic disciplines. Experience in working with various learning management systems, web and design tools. Have limited experience with HTML and extensive experience with MS Office, BlackBoard and other desktop operating environments.

Central Texas College
P.O. Box 1800
Killeen, Texas 76540-1800

Online Adjunct Instructor

- Instructor for Introduction to Sociology, Marriage and Family

8/2005 (Fall Semester)

Lincoln University
Fort Wood Campus
Director of Extended Campuses: Kathy Pabst
Lincoln University
Cherry Street
Jefferson City, MO
573-681-5205

Adjunct Faculty

- Instructor- Developed and currently teaching Cultural Diversity for the Bachelor of Nursing program (online)

7/1992 – 12/2004

Lakeland Regional Hospital Springfield, MO
Regional Service Coordinator and Management

- A liaison between the customers and the hospital
- Provide mental health assessment of individuals for state and county agencies
- Conducted training classes and workshops to the community and the referrals

- Targeted new areas within the state and introducing the hospital's various treatment programs
- Part of management in Louisiana facility

9/1997 - Present

Columbia College
Fort Wood, MO
Adjunct Faculty

- Adjunct faculty with Social Science Department
- Instructor for Sociology--- Introduction to Sociology, Social Psychology, Social Problems, and Marriage and Family
- Have taught classes in Juvenile Delinquency and Criminal Justice, Criminology, and Cultural Diversity in Law Enforcement (Ozark Campus)

9/1999 – 5/2002

Ozark Technical College
Springfield, MO
Director of Online: Witt Salley
Department Chair: Kay Murnan

Adjunct Faculty

- Instructor with Social Science Department: Teaching face to face classes and online.
- Instructor in the field of Sociology including; Introductory and Urban Sociology, Cultural Diversity, and sophomore seminar research class

REFERENCES:

Reference Name: David Garvin (Retired)
Reference Company: Lakeland Regional Hospital
Reference Title: VP --Customer Service
3950 E. Turtle Hatch Road
Springfield, MO 65809
Phone: 417-887-6846
Type: Professional

Reference: Judi Brake
Ozark Technical Community College
1001 Chestnut Expressway.
Springfield, MO 65802
417-447-7500

Reference: Jacque Whitman
Drury University-Ava Campus
603 NW 10th Avenue
Ava, MO 65608
417-683-1501

ADDITIONAL INFORMATION:

Previous board member for Southwest Missouri National Alliance for the Mentally Ill
Previous Board Member for women domestic violence shelter
Previous Member of Missouri Distance and Online Association

